



# VIGOR

CITY HOTEL

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**COOKIES POLICY**

## **COOKIES POLICY OF "PROFONDO" EOOD**

This policy aims to inform any person who has access to the website [www.vigorhotel.bg](http://www.vigorhotel.bg), owned by "PROFONDO" EOOD, that the Company uses cookies.

We at "PROFONDO" EOOD are committed to providing the best services, thereby striving to maintain the trust you vote for us.

It is important for us that you are familiar with how our website [www.vigorhotel.bg](http://www.vigorhotel.bg) uses "cookies" and for what purpose they are stored on your computer, as well as the possibility to manage and refuse them. We use cookies or similar tools on our site to improve its performance and your experience. This policy explains how we do this.

### **I. WHAT ARE COOKIES**

In order to function, our website [www.vigorhotel.bg](http://www.vigorhotel.bg) needs certain information about its users. The same is collected through the use of an HTTP cookie, commonly referred to simply as a "cookie". They are small text files that are saved on your computer or mobile device when you visit our website. As a rule, the information collected through the use of cookies does not allow identification of the user. A cookie remains on your device for use during a subsequent session and may be deleted in the meantime. Cookies are not related to an individual, but to a combination of device and Internet browser. Cookies perform many different functions. Each "cookie" is unique to your browser and contains anonymous information. The content includes the name of the domain it came from, its "lifetime" and a value, usually in the form of a randomly generated number.

### **II. WHAT COOKIES DOES "PROFONDO" EOOD USE**

#### **COOKIES NEEDED**

These cookies are necessary for the website [www.vigorhotel.bg](http://www.vigorhotel.bg) to function properly and cannot be turned off in our systems. They are usually set to fire in response to an action on your part, often a request for a service, such as setting your privacy preferences, logging in, or filling out a form. You can set your browser to block or notify you of the presence of such cookies, but in this case some parts of the site will not function. These cookies do not store personally identifiable information.

#### **BEHAVIOR COOKIES**

Behavioral cookies are extremely important for us to understand how you interact with our site [www.vigorhotel.bg](http://www.vigorhotel.bg), which pages you visit most often and which advertisements you view. These cookies collect information, but it is not linked to individual users. The use of behavioral cookies is to: have information about how you use our website measure the effectiveness of our advertisements improve the user experience of our site.

#### **COOKIES FROM OUTSIDE SERVICES**

On various pages of our website [www.vigorhotel.bg](http://www.vigorhotel.bg) you may encounter content owned by third parties, such as YouTube or Google Maps. We inform you that we have no control over the cookies used by the respective third parties. You can find more information about them on the respective websites.

### III. HOW WE USE COOKIES

Our website [www.vigorhotel.bg](http://www.vigorhotel.bg) uses cookies that are not absolutely necessary for the website to work, but they make it more convenient to use. You can delete or block cookies, but if you do so, some features of the site may not work as they should. Cookies are used to store: your display settings, such as navigation language, contrast, font size, device used, search results and notification preferences;

your last visit to the website (for statistical purposes) and the last three pages you visited (for the convenience of our help desk in the event that you submit a request); information about whether or not you have accepted the use of cookies on this site.

### IV. MANAGING AND DELETING "COOKIES"

Please note that a large part of the cookies we use will improve your browsing on our website [www.vigorhotel.bg](http://www.vigorhotel.bg), and the rest are important to ensure access security. Depending on the browser used, you have the option: Allow or refuse the storage of cookies from all sources; To set up a notification that will ask for permission to accept or decline with each new "cookie". Most browsers are set to accept cookies by default. However, if you do not want cookies to be stored on your computer, you can restrict them by changing the settings of the browser you are using.

### V. HOW TO DISABLE COOKIES

All modern browsers allow you to change cookie settings. You can usually find these settings in your browser's "Options" or "Preferences" menu. To be aware of these settings, the following links may help you, or you can use the "Help" button in your browser's menus for more details:

- Internet Explorer cookie settings
- Firefox cookie settings
- Chrome cookie settings
- Cookie settings in Safari and iOS.

Please note that if you choose to stop cookies, some sections of Our Website may not work properly.

### VI. DO WE USE COOKIES THAT CONTAIN PERSONAL DATA

The cookies we use may collect information about your IP address and your e-mail, which we do not share with third parties.

### VII. POLICY UPDATE

"PROFONDO" EOOD reserves the right to make amendments and additions to this policy. Please visit this page regularly to keep up to date with the latest news.

#### **More info:**

More information about how businesses use cookies is available at: [www.allaboutcookies.org](http://www.allaboutcookies.org). If you have any questions regarding this Cookie Policy, contact us by email: [info@vigorhotel.bg](mailto:info@vigorhotel.bg)